

# WHO MOVED MY GREASE?!

## 1. Why is CITGO consolidating all greases under the Mystik brand?

The Mystik® grease line holds a dominant position in the grease market. Recent consumer market research affirmed a brand association between Mystik and “top performance.”\* Rebranding CITGO® greases as Mystik makes it easier to specify products and applications while leveraging this heralded position in the marketplace.

## 2. What products are affected?

All greases in the CITGO Lubricants line will be moved to Mystik Lubricants. [Click on this link for the downloadable Grease Consolidation Chart.](#) It includes all the products that have been moved, merged or eliminated.

## 3. Are Clarion greases included in the consolidation plan?

Clarion® Lubricants is the dedicated brand for food- and environmental-grade lubricants. Those specialty greases will stay as branded Clarion products.

## 4. Are there any formulation changes?

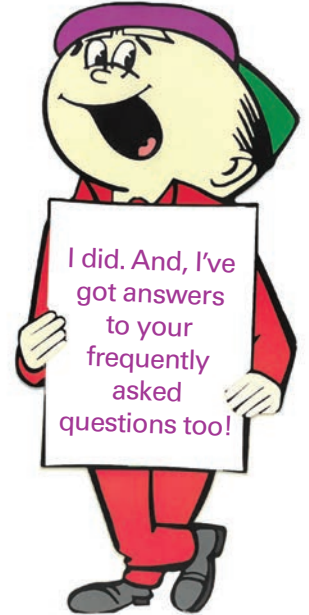
Yes. Mystik JT-6 Synthetic 460 #1 (previously known as CITGO SynDurance ST 460 #1) now has the same color and performance benefits as Mystik JT-6 Synthetic 460 #2 (previously known as CITGO SynDurance Premium Synthetic 460 #2). All other product formulations remain the same at the time of the transition.

## 5. Why are names changed?

We want to make it easier for the end user to understand what a product is used for. In most cases, the changes are minimal but meaningful. For instance, Mystik JT-6® LT Extreme is now Mystik JT-6 LowTemp #2. Changing LT to LowTemp resolves ambiguity in meaning.

In other cases, the new names are more descriptive, for example, CITGO Premium Lithium EP-2 is now Mystik Lithium Extreme Pressure #2.

These updates help us communicate the product’s intended use with greater clarity.



Starring Les Friction

\* Internal Brand Study.

## 6. Where can I find the new material codes?

The Grease Consolidation Chart matches the new names with their respective material codes. Mystik-to-Mystik, no material code change. CITGO-to-Mystik will have a slight change with the brand identifier.

655542001029	CITGO UltraLife CSEP 5M #2 GRS 50/14OZ P	655542002029	Mystik CalSuPlex 5% Moly #2 50/14 OZ
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A slight but significant change. The CITGO brand identifier (1) is changed to the Mystik brand identifier (2).

665023002133	Mystik Centra-Lube GRS 2300# OW	665023002133	Mystik Centralized System #0-00 2400# OW
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Brand identifier remains the same. No change to material code with a Mystik-to-Mystik name update.

## 7. How will my customers identify the new names vs. the old names?

From our chart to packaging and product information sheets, we have designed several channels for your customer to quickly identify the new product names.

**The Grease Consolidation Chart** will be the quickest reference and it will be included in the dedicated Mystik Grease Product Guide.

**Mystik Lubricants Grease Product Guide.** For 2022 only, you will be provided a dedicated grease guide which will include all grease products now under the Mystik brand.

**Product information sheets.** Old names will be referenced on all product information sheets for at least two years.

**Product Labels.** Former product names will be indicated on labels for drums, totes, kegs, and pails. Given the limited amount of space on tubes, the old product names will not be indicated.

## 8. What other changes were made to the grease portfolio?

Several products have been eliminated. These are listed on the Grease Consolidation Chart.

## 9. What should be done with current inventory?

Please continue to sell these products until your inventory is depleted.

If you have more questions, you can contact me through the CITGO Customer Experience Team or your CITGO Sales Account Manager.

