

POINT OF SALE INSTALLATION GUIDE



Club CITGO™

+ Verifone



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Note: If you have an existing loyalty program that uses a phone number for the alternate ID, contact your Verifone Authorize Service Contractor (VASC) to help you setup the system so both programs work together.

Minimum POS and Firewall Standards

- CITGO version 82, VAPS version 1.10.44, Verifone Base 51.43
- Firewall requirements:
 - Firewall provider must be a CITGO-authorized vendor.
 - CITGO requires the Managed Network Service Provider (MNSP) All-In-One Zone Router and Firewall, but it is not required for Club CITGO. See images on page 5.
- Firewall Upgrade Process
 - If not upgraded to the All-In-One Zone Router, contact your firewall provider for equipment and installation instructions. Your firewall provider may ask you to schedule an installer to assist.

Support

- POS Installation Questions:
 - Verifone Help Desk: 1-888-889-7829 (Have your location phone number available)
- Firewall Provider Communication Issues:
 - Acumera: 1-512-687-7412
 - Control Scan 1-800-393-3246 (also known as EchoSat, SPG or PaySafe)
 - Cybera: 1-866-4CYBERA (or 1-866-429-2372)
 - Mako Networks: 1-844-66-CITGO (or 1-844-662-4846)
- Discounts Not Working: (App Issue)
 - PDI Service Department: 1-800-371-1118, press 2
- General Club CITGO Questions:
 - Email ClubCITGO@CITGO.com

Installation Essentials and Preparation

- ☐ Connect USB mouse and keyboard to register.

Make a list of the following items for use during the configuration:

1. The CITGO eight digit location number found on the store receipt starting with three zeros.
(Ex.00012345678)

CITGO location number: _____

Circle the name of your firewall provider:

- Acumera
- Control Scan (also known as EchoSat, SPG or PaySafe)
- Cybera
- Mako

2. Note the Manager level user ID and password.

Before You Start : Reference Equipment Club CITGO + Verifone

Firewall Provider Router Images

Acumera MNSP Router



Control Scan MNSP Router
(also known as EchoSat, SPG or PaySafe)



Cybera SCA 325 MNSP Router



Mako MNSP Router



One-Time Password (OTP)

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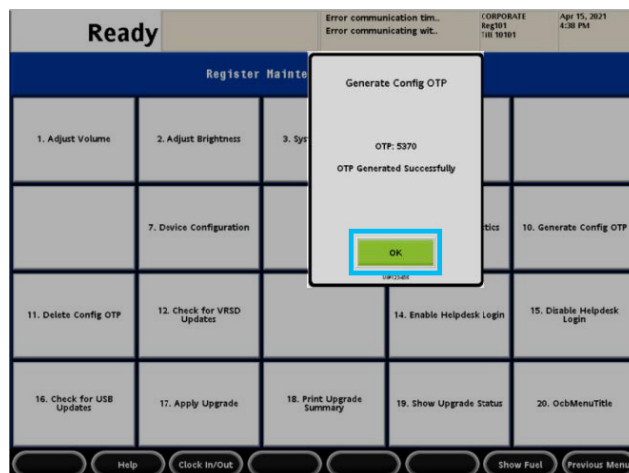
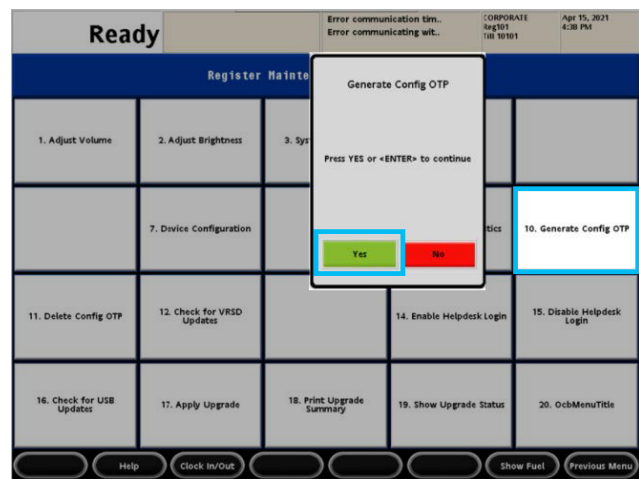
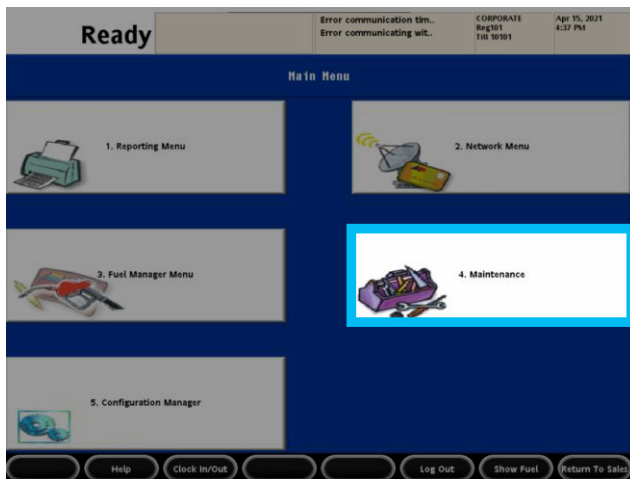
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Skip this if you already logged into the Configuration Manager.

How to Obtain a One-Time Password (OTP)

1. From the main Sales Screen, select **CSR Functions**
2. Select **Maintenance Menu**
3. Select **Option 10. Generate Config OTP**
4. Press **Yes**
5. Write down the OTP 4 digit number (ex: OTP:1234).
6. Press **OK**
7. Press **Save** to save changes made. Save button only appears after changes are made.

Note: Once the One-Time Password (OTP) is displayed, write it down for future reference.



Alternate One-Time Password

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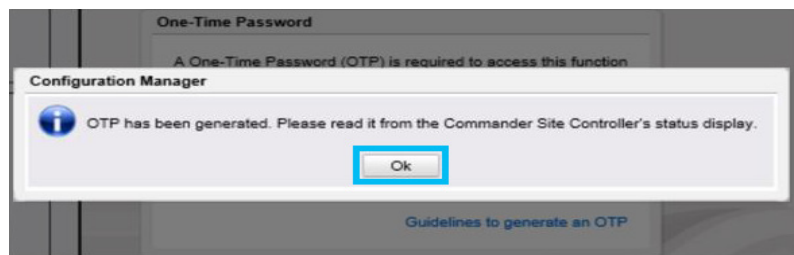
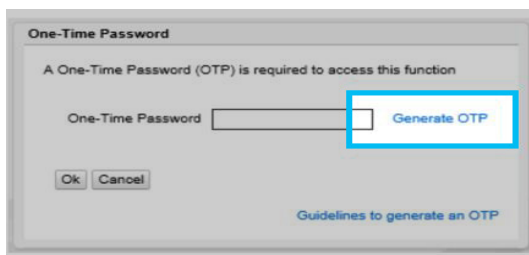
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If you are already in Configuration Manager,
then use this method to obtain a One-Time Password (OTP)

Already in Configuration Manager? Use this method to obtain the One-Time Password

1. When prompted with the One-Time Password pop up display, select **Generate OTP**
2. Look at the Commander/RubyCi Hardware Display for token to be displayed.
3. Type in the token number and select **OK** (If token displays a period do not use the period).



Option 1: Located on Controller



Option 2: Located on Side of RubyCi

The OTP number is displayed on the
2-digit status display.
This will be flashing two digits, i.e. 12,
then 34, The OTP would be 1234



Configuration Client Login

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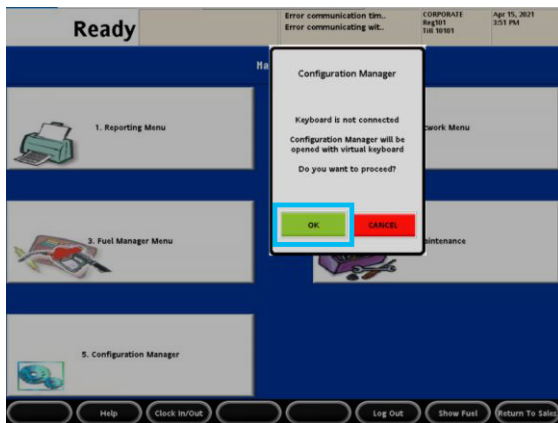
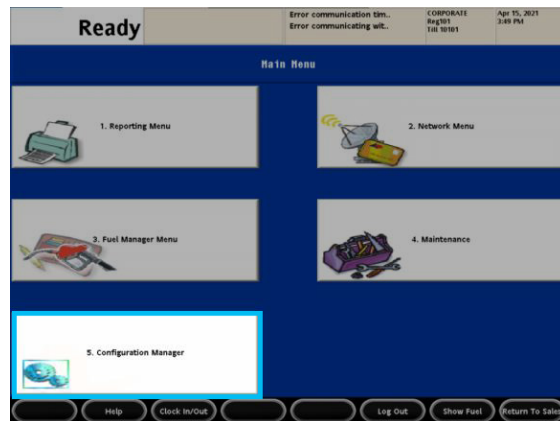
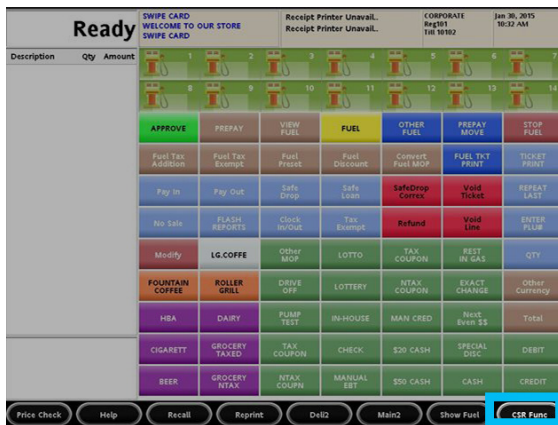
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Accessing Configuration Client from a Verifone Ruby2 or Topaz Register

1. From the main Sales Screen, select **CSR Functions**
2. Select **Configuration Manager**
3. Use manager credentials to login.

Note: Connect a USB keyboard and mouse to register for easier navigation.



Local Area Network Configuration

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1. Select **Initial Setup**

2. Select **Local Area Network Configuration**

If Isolated Payment NIC Default Route is already set to **True** then Step 3 will not be needed.

3. Select **New** under Device Specific Router and enter the appropriate information from the table below depending on your MNSP firewall provider.

4. Enter in a DNS address of **8.8.8.8**

5. Press **Save** at the top to save changes made. Save button only appears after changes are made.

The screenshot shows the 'Local Area Network Configuration' window. The 'Global Routes' section has a 'New' button. The 'Device Specific IP Configuration' section shows a table with NICs and their configurations. The 'Device Specific Routes' section has a 'New' button. A 'New Route Config' dialog box is open, showing fields for Route Type, Destination, Gateway, Netmask, and Service. A 'DNS' configuration window is also visible, showing fields for Domain Name and DNS servers.

| NIC Description | IP Address | Configure By DHCP | Default Route |
|----------------------|----------------|-------------------|---------------|
| Isolated payment NIC | 192.168.40.250 | false | false |
| Verifone Zone | 192.168.31.11 | false | false |

| Route Type | Destination | Gateway | Netmask |
|------------|----------------|--------------|-----------------|
| host | 192.168.40.250 | 192.168.40.1 | 255.255.255.255 |
| network | 8.8.0.0 | 192.168.40.1 | 255.255.0.0 |
| network | 208.44.0.0 | 192.168.40.1 | 255.255.0.0 |
| network | 12.130.0.0 | 192.168.40.1 | 255.255.0.0 |
| host | 50.57.1.202 | 192.168.40.1 | 255.255.255.255 |
| host | 10.32.56.253 | 192.168.40.1 | 255.255.255.255 |

| Firewall Provider | Route Type | Destination | Gateway | Netmask | Service |
|---------------------|------------|----------------|--------------|-----------------|--------------------|
| Control Scan Cybera | HOST | 34.192.165.152 | 192.168.40.1 | 255.255.255.255 | Club CITGO Loyalty |
| Acumera Mako | HOST | 146.20.165.126 | 192.168.40.1 | 255.255.255.255 | Club CITGO Loyalty |

Do not modify current configuration. Device specific IP configurations can vary.

| Firewall Provider | Route Type | Destination | Gateway | Netmask | Service |
|---------------------|------------|----------------|--------------|-----------------|--------------------|
| Control Scan Cybera | HOST | 34.192.165.152 | 192.168.40.1 | 255.255.255.255 | Club CITGO Loyalty |
| Acumera Mako | HOST | 146.20.165.126 | 192.168.40.1 | 255.255.255.255 | Club CITGO Loyalty |

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1. Select **Payment Controller**
2. Select **EPS Configuration**
3. Select **EPS Global Configuration**
4. Select **Loyalty Tab**

| Field Title | Action or Content Required |
|------------------------------------|--|
| Enable Alternate ID | Enabled (Box checked) |
| Journal Loyalty ID to POS | Enabled (Box checked) |
| Use Long Text For Indoor Prompts | Enabled (Box checked) |
| Prompt for Loyalty after payment | Disabled (Box NOT checked) |
| Send reward prompt to Cashier | Disabled (Box NOT checked) |
| Prompt for rewards only on fuel | Disabled (Box NOT checked) |
| Reward Prompt Timeout (In Seconds) | 30 |

Example Configuration: Sample Crop Version 011

The screenshot shows the 'EPS Global Configuration' window. At the top right are 'Save' and 'Cancel' buttons. Below the title bar is a navigation bar with tabs: EPS, POP, PINPAD Message, **Loyalty** (highlighted with a blue box), Trigger Pull Configuration, EMV Configuration, and EMV Initialization. Below the tabs is a section titled 'Loyalty Configuration Parameters' containing the following settings:

- Enable Alternate ID: ☒
- Journal Loyalty ID to POS: ☒
- Use Long Text For Indoor Prompts: ☒
- Prompt for Loyalty after payment: ☐
- Send reward prompt to Cashier: ☐
- Prompt for rewards only on fuel: ☐
- Reward Prompt Timeout (In Seconds):

5. Press **Save** to save changes. Save button appears only after changes are made.

POS Configuration

Club CITGO + Verifone

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1. Select **Payment Controller**
2. Select **POS Configuration**
3. Select the **POS Tab**

| Field Title | Action or Content Required |
|---------------------------------|--|
| Batch Close Period | Day |
| Loyalty Enabled | Enabled (Box checked) |
| Multiple Loyalty Discounts | Enabled (Box checked) |
| Auth on Total | Enabled (Box checked) |
| Force Cash Receipt | Enabled (Box checked) |
| EPS PPG precedes POS PPG | Disabled (Box NOT checked) |
| Message display duration (Secs) | 5 |
| Print Customer Copy | Enabled (Box checked) |

POS Configuration

IFSF **POS**

Batch

Batch Close Period Day

Loyalty

☒ Loyalty Enabled

☒ Multiple Loyalty Discounts in same Transaction

☒ Auth on Total

☒ Force Cash Receipt

☐ EPS PPG precedes POS PPG

Misc

Message display duration (Secs) 5

Print Customer Copy ☒

4. Select **Save** to save changes made. Save button appears only after changes are made.

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1. Select **Payment Controller**
2. Select **EPS Configuration**
3. Select the **PCATS01 Loyalty Configuration** or next available **PCATS Loyalty Configuration**

| Field Title | Action or Content Required |
|---|--|
| FEP Enabled | Enabled (Box checked) |
| Dealer ID | 8 digit CITGO location number plus 77. Example CITGO ID 12345678 Dealer ID 1234567877 |
| Program Name | Club CITGO |
| Loyalty Offline Receipt Message | Host Unavailable |
| Enable Barcode Scan | Enabled (Box checked) |
| Enable Card Download from Host | Disabled (Box NOT checked) |
| Display Loyalty FEP Offline to Hybrid Cards | Enabled (Box checked) |
| Mode | IP selected |
| IP/Domain Name | See provider information below |
| Port | See provider information below |
| Enable SSL | Control Scan or Cybera - Enabled (Box checked) Mako or Acurmera - Disabled (Box NOT checked) |
| Heartbeat Timer | 120 |

Provider Information:

Control Scan or Cybera

- IP/Domain cgo.cards
- Port 9261

Mako

- IP/Domain 146.20.165.126
- Port 9584

Acurmera

- IP/Domain 146.20.165.126
- Port 9568

Control Scan or Cybera - **Enabled** (Box checked)
Mako or Acurmera - **Disabled** (Box **NOT** checked)

4. Press **Save** at the top to save changes made. Save button only appears after changes are made.

Loyalty Card Configuration

Club CITGO + Verifone

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This section covers setting up Club CITGO, Mobile ID and ALT ID.

1. From the **ConfigClient**, pull down the **Payment Controller** menu.
2. Select **EPS Configuration**
3. Select the **Loyalty Card Configuration**
4. Click **Add** to add a new card.
5. Configure the screen as shown below.

| Field Title | Action or Content Required |
|-------------------------------|---|
| Card Table Index | 50 |
| Card Abbreviation | CC |
| Card Name | Club CITGO |
| Lower ISO (BIN range) | 629966000 |
| Upper ISO (BIN range) | 629966000 |
| Pan Length | 18 (for total number of digits on the card) |
| Card Enabled | Enabled (Box checked) |
| Accept Track 1/Accept Track 2 | Enabled (Box checked) |
| Accept Manual Entry | Enabled (Box checked) |
| Hybrid Card | Disabled (Box NOT checked) |
| Supported FEPs | Select the appropriate PCATS |

Loyalty Card Configuration

Edits require a one-time password (OTP)

Loyalty Card Configuration | Loyalty Card Type Configuration

Add ☐ Delete

Select Card

- PunchOut
- 1
- 9
- 10
- 30
- 32
- 2
- 3
- 31
- 12
- 13
- CK_2
- 33
- 50**

Card Information

Card Table Index: 50

Card Abbreviation: CC

Card Name: Club CITGO

Lower ISO: 629966000

Upper ISO: 629966000

Pan Length: 18

Card Enabled: ☒

Accept Track 1: ☒

Accept Track 2: ☒

Accept Manual/Scanned Entry: ☒

Hybrid Card: ☐

Supported FEPs: PCATS01 **Edit**

Loyalty Card Configuration Continued — Club CITGO + Verifone

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Complete the Loyalty Card Configuration - Alternate ID

1. Click **Add** to add a new card.
2. Configure the screen as shown below.
3. Disable other phone number-based loyalty card configurations.

| Field Title | Action or Content Required |
|-------------------------------|---|
| Card Table Index | 52 |
| Card Abbreviation | AI |
| Card Name | ALT ID |
| Lower ISO (BIN range) | 0000000000 |
| Upper ISO (BIN range) | 9999999999 |
| Pan Length | 10 (entry is for 10-digit phone numbers) |
| Card Enabled | Enabled (Box checked) |
| Accept Track 1/Accept Track 2 | Enabled (Box checked) |
| Accept Manual Entry | Enabled (Box checked) |
| Hybrid Card | Disabled (Box NOT checked) |
| Supported FEPs | Select ALL the appropriate PCATS FEPs that support phone number entries |

The screenshot shows the 'Loyalty Card Configuration' window. At the top, there is a message: 'Edits require a one-time password (OTP)'. Below this, there are two tabs: 'Loyalty Card Configuration' (selected) and 'Loyalty Card Type Configuration'. In the 'Loyalty Card Configuration' tab, there is a list of cards on the left under 'Select Card', with '52' selected. On the right, under 'Card Information', there are several fields: 'Card Table Index' (52), 'Card Abbreviation' (AI), 'Card Name' (ALT ID), 'Lower ISO' (0000000000), 'Upper ISO' (9999999999), 'Pan Length' (10), 'Card Enabled' (checked), 'Accept Track 1' (checked), 'Accept Track 2' (checked), 'Accept Manual/Scanned Entry' (checked), 'Hybrid Card' (unchecked), and 'Supported FEPs' (PCATS01). There are 'Add' and 'Delete' buttons at the top right, and an 'Edit' button at the bottom right of the 'Supported FEPs' field.

Note: Be sure to disable any other Phone based Loyalty Card Configurations. This one entry will allow the Phone Number-based Loyalties to send a request to All Phone Supported Loyalty providers that are programmed in your POS System.

Loyalty Card Configuration Continued — Club CITGO + Verifone

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Complete the Loyalty Card Configuration - Mobile ID

1. Click **Add** to add a new card.
2. Configure the screen as shown below.

| Field Title | Action or Content Required |
|-------------------------------|--|
| Card Table Index | 51 |
| Card Abbreviation | BC |
| Card Name | Mobile ID |
| Lower ISO (BIN range) | 801862996600 |
| Upper ISO (BIN range) | 801862996600 |
| Pan Length | 22 (for total number of digits of Mobile ID) |
| Card Enabled | Enabled (Box checked) |
| Accept Track 1/Accept Track 2 | Enabled (Box checked) |
| Accept Manual Entry | Enabled (Box checked) |
| Hybrid Card | Disabled (Box NOT checked) |
| Supported FEPs | Select the appropriate PCATS |

Loyalty Card Configuration

Edits require a one-time password (OTP)

Loyalty Card Configuration | Loyalty Card Type Configuration

Add ☐ Delete

Select Card

- PunchOut
- 1
- 9
- 10
- 30
- 32
- 2
- 3
- 31
- 12
- 13
- CK_2
- 33
- 40
- 45
- 50
- 51**

Card Information

Card Table Index: 51

Card Abbreviation: BC

Card Name: Mobile ID

Lower ISO: 801862996600

Upper ISO: 801862996600

Pan Length: 22

Card Enabled: ☒

Accept Track 1: ☒

Accept Track 2: ☒

Accept Manual/Scanned Entry: ☒

Hybrid Card: ☐

Supported FEPs: PCATS01

DCR Idle Screen Setup

Club CITGO + Verifone

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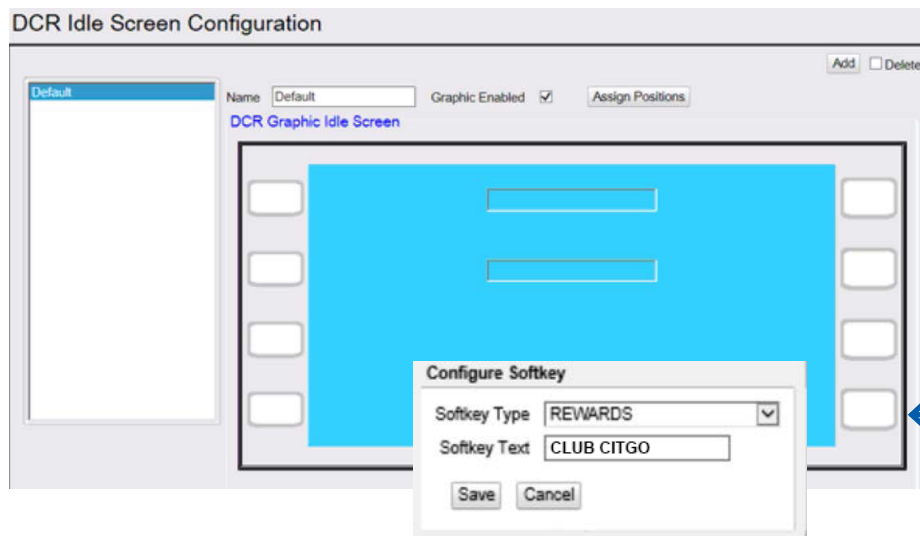
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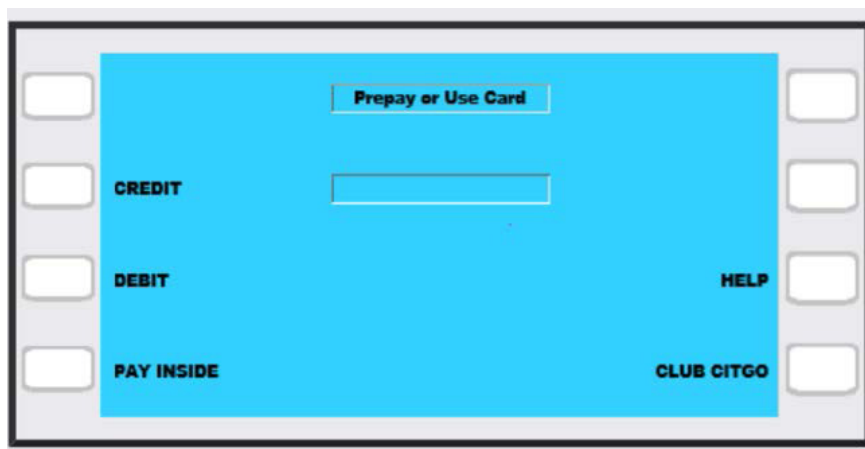
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1. From the **ConfigClient**, select **Forecourt**
2. Select **DCR Idle Screen**
3. Select from the existing Idle screens already in use. (*Each location is different.*)
4. Change the existing Idle screen so that it includes a Club CITGO button.
5. Select a white box and enter the following:
 - Soft Key Type: REWARDS
 - Soft Key Text: CLUB CITGO
6. Select **Save** and **Save** again.



Example Configuration: Existing Idle Screen



Fuel Initialization Steps

Club CITGO + Verifone

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Note: This step could cause a system downtime between 10 and 20 minutes.

Perform a Fuel Initialization at locations with Gilbarco dispensers

Inside the Configuration Manager, from Ruby2/Topaz Register

CSR Functions > Configuration Manager > Enter manager credentials

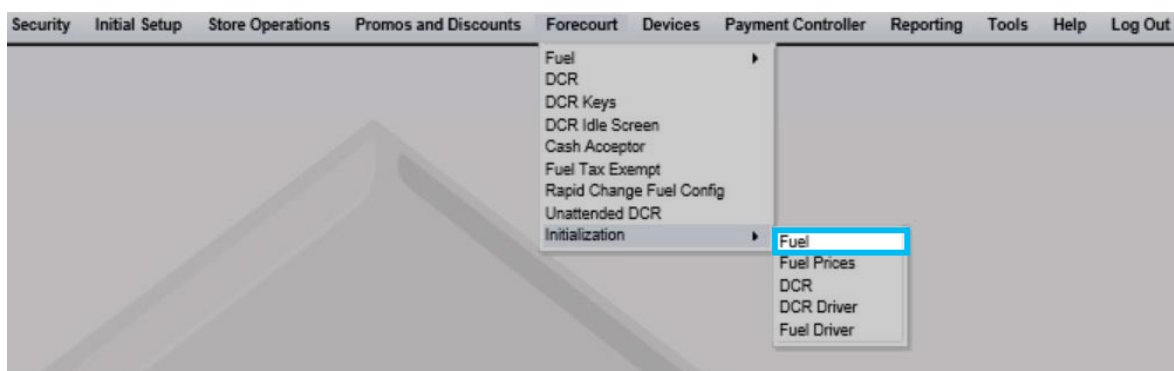
Select **Forecourt > Initialization > Fuel**

Note: This step will **pause** fuel prepays and pay-at-pump for about 1-3 minutes.

Perform a DCR Driver Initialization

Select **Forecourt > Initialization > DCR Driver**

Note: This step will **pause** fuel prepays and pay-at-pump for about 10-20 minutes. (Timing depends on the dispenser card reader manufacturer.)



Payment Manager Configuration Club CITGO + Verifone

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1. Go to **Store Ops > Payment Management > MOP** (This may vary depending on your software version).
2. Since discount programs can result in zero-dollar transactions, verify the method of payment or **MOP** for each method of payment's minimum amount to ensure free products process.

Example Configuration: Example CASH setting. Validate check, credit, debit, etc.

The screenshot displays the 'Payment Management' window with the 'MOP' tab selected. On the left, a 'Select MOP' list shows various payment methods, with '001 - CASH' highlighted. The main configuration area for 'CASH' includes the following fields and options:

| Payment Management | | | |
|--|--|---|-----------|
| MOP | Currencies | Fees | Tax Rates |
| <div><input type="checkbox"/> Delete</div> | | | |
| Select MOP | Name | MOP Code | |
| 001 - CASH | CASH | 00 - CASH | |
| 002 - CHECK | Minimum Amount | Maximum Amount | |
| 003 - CREDIT | 0.00 | 9999.99 | |
| 004 - DEBIT | Limit | #Additional Receipts | |
| 005 - MAN CRED | 0.00 | 0 | |
| 006 - IN-HOUSE | Tender Code | Tender Sub Code | |
| 007 - MAN DEBIT | generic | generic | |
| 008 - FOODSTAMP | Options | | |
| 009 - LOTTERY | <input type="checkbox"/> Force Safe Drop | <input checked="" type="checkbox"/> Open Drawer On Sale | |
| 010 - DRIVE OFF | <input type="checkbox"/> Tender Amount Required | <input checked="" type="checkbox"/> Cashier Report Prompt | |
| 011 - COUPON | <input type="checkbox"/> Allow Zero Entry | <input type="checkbox"/> Allow Without Sale | |
| 012 - MOBILE | <input checked="" type="checkbox"/> Allow Refund | <input checked="" type="checkbox"/> Allow Change | |
| 013 - MANUAL CRED ENTRY | <input checked="" type="checkbox"/> Allow Safe Drop | <input type="checkbox"/> Allow Money Order Purchase | |
| 014 | <input checked="" type="checkbox"/> Force Ticket Print | | |
| 015 | | | |
| 016 | | | |
| 017 | | | |
| 018 | | | |
| 019 | | | |
| 020 | | | |

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Loyalty Report Setup

1. From Configuration Manager, select **Reporting**
2. Select **Report Configuration**
3. Select **2-Day** (top left).
4. Select **2-Day** (bottom right) and **Edit**
5. Select **Loyalty Report** (bottom right).
6. Select **Done** and then click **Save**



Report Configuration

Report Configuration | Auto End Of Day(AEOD) | Manager Workstation

Period Configuration

2 - Day (selected)

Description: Day

Period Type: day

Delay Between Close: 0 DAYS

Roll Up DB Reports: Yes

Store T-Log Data: Yes

Report Parameters

Reclose Security: 5

Force Close Pending Security: 5

☐ Print Automatically

☒ Force Cashier Closed

☐ Cashier Span Shifts

☐ Force Cashier To Print

☐ Allow Close With No Activity

☐ Allow Suspended Sales

Configure Group List

2 - Day (selected)

Summary By Register

Category

Department

Loyalty Report

Tax

Fuel Autocollect

Fuel Dispenser

Fuel Product/ Price Level

Fuel Tank

Fuel Tier/ Product

Edit

! Roll Up DB Reports' will take effect only after the next period close or after Commander reboot.

Report Configuration

Report Configuration

Period Configuration

2 - Day (selected)

Description: Day

Period Type: day

Delay Between Close: 0 DAYS

Roll Up DB Reports: Yes

Store T-Log Data: Yes

Report Parameters

Reclose Security: 5

Force Close Pending Security: 5

☐ Print Automatically

☒ Force Cashier Closed

☐ Cashier Span Shifts

☐ Force Cashier To Print

☐ Allow Close With No Activity

☐ Allow Suspended Sales

Configure Group List

Report Names

☒ Summary By Register

☒ Category

☐ Deal

☒ Department

☐ Hourly

☒ Loyalty Report

☐ PLU

☐ PLU Promo

☒ Tax

☒ Fuel Autocollect

Select None | Select All | **Done** | Cancel

! Roll Up DB Reports' will take effect only after the next period close or after Commander reboot.

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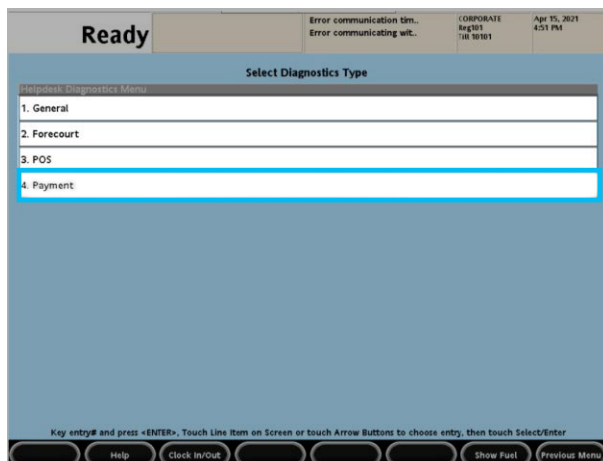
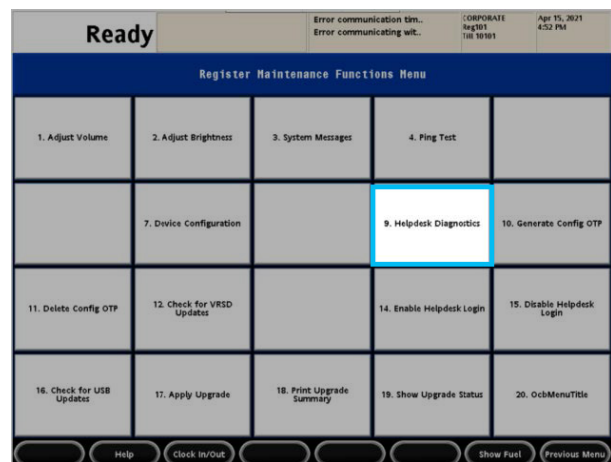
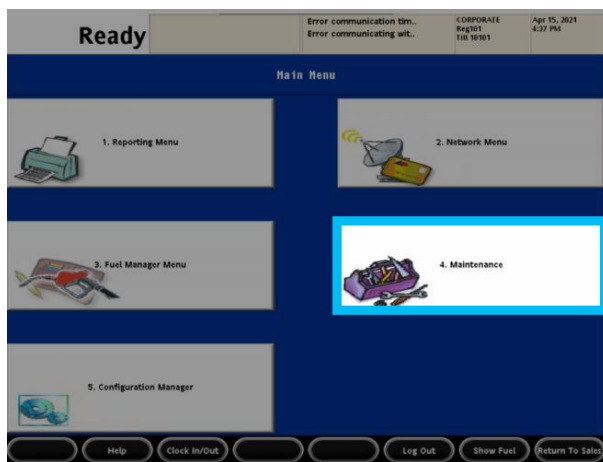
STEP 15

Note: If your Commander location is running a 8.01.01 or higher you can use this method. If you are running a lower version go to the next page.

Accessing Configuration Client from a Verifone Ruby2 or Topaz Register

1. From the main Sales Screen, select **CSR Functions**
2. Select **Maintenance Menu**
3. Select **Helpdesk Diagnostics**
4. Select **Payment**

The online status of the loyalty host will be displayed.



| Club CITGO | | | VAPS | | | Device | | |
|---------------------------|--------------|--|---------------------------|-------------------------|--|--------------------|--------|---------|
| Connection status | Status | | Connection status | Status | | Payment Controller | Status | |
| Last Batch Closed | 006 | | Last Batch Closed | 006 | | P97QA | Status | |
| Current Batch Number | 7 | | Current Batch Number | 7 | | Connection status | Online | |
| Current Transaction Count | 1 | | Current Transaction Count | 3 | | Pinpads | | |
| IP Address | 10.32.56.253 | | IP Address | hps-vaps-qa.echosat.net | | POS ID | POP ID | Status |
| Last Transaction Date | 2021-03-29 | | Last Transaction Date | 2021-04-07 09:50:16 | | POS not logged In | 001 | Online |
| Current Net Amount | 3.83 | | Current Net Amount | 15.68 | | POS not logged In | 002 | Offline |
| Current Terminal Batch | 7 | | Current Terminal Batch | 7 | | POS not logged In | 003 | Offline |
| Store and Forward Count | 0 | | Store and Forward Count | 0 | | POS not logged In | 004 | Offline |
| | | | | | | POS not logged In | 005 | Offline |
| | | | | | | POS not logged In | 006 | Offline |

Inside Transaction Check

Club CITGO + Verifone

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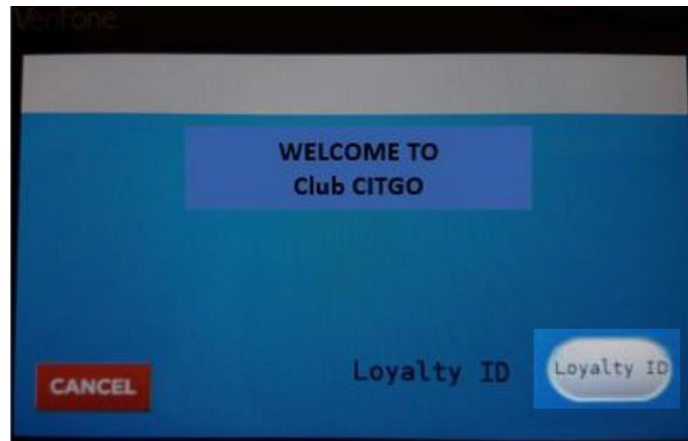
STEP 12

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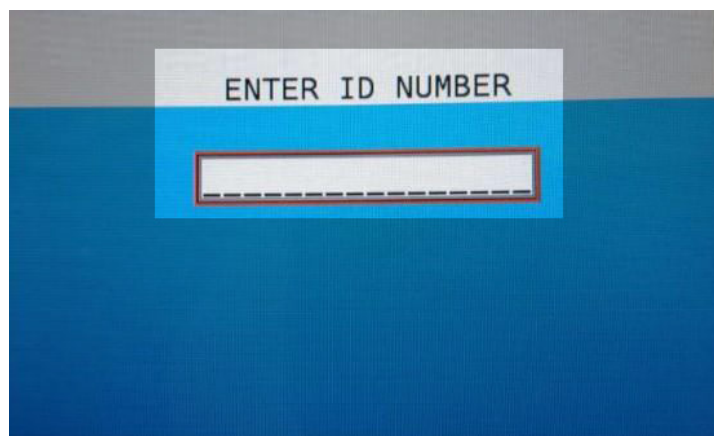
STEP 14

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The screen shots below show the MX915 PIN Pad screens after changes were saved. If the PIN Pad being used does not show a similar screen it may need to be upgraded. To confirm this, please contact the Verifone Support Team at 1-888-889-7829. The PIN Pad should now have the **Loyalty ID** button displayed (lower right).



During a transaction once the **Loyalty ID** button is pressed, the screen will prompt the consumer to enter their phone number. If the phone number is tied to a loyalty card and all other parameters are configured correctly, this will print the consumer's loyalty information as described in the **Loyalty Test** section of this manual (i.e., same as if the consumer used their card).



Transaction Test & Receipt Check Club CITGO + Verifone

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To ensure proper operation after installation, a test sale should be performed.

Inside Store:

Scan a standard sized Snickers Bar, a 20 .oz Coke or a 20 .oz Pepsi.

1. At the loyalty prompt enter **Club CITGO ID** select **Yes**
2. On PIN Pad, enter ALT ID. For purposes of this test, you can download the app and use your own or use the test Alternate ID 822-444-0222.
3. Complete the sale using cash as the MOP (method of payment).
4. Print the receipt and if needed do a refund to balance your cash.
5. At the bottom of the receipt, Loyalty ID will show the Customer Number, often referred to as the "C Number".

"C Number" Validation:

The Customer Number starts with a "C". (See sample receipts below)

- If the "C Number" is shown, you have successfully completed the installation.
- If the "C Number" does not appear, please call the PDI Service Department at 1-800-371-1118, then press 2.

Outside Dispensers:

1. Check all fueling positions by prompting a fuel purchase at each position.
2. Enter the ALT ID you used inside the store.
3. Validate that the price rolls back. You do not need to pump any fuel.

If a fueling position (one or more sides of a dispenser) does not rollback, contact your POS/Dispenser Tech.

Example Configuration: Examples of the printed information on the bottom of the POS receipt:

Loyalty Program: Club CITGO
Card: Mobile ID
Acct # *****0952
Trace # 06/05/2019^07:36:49.000^109
Stan: 0033546844

C6830279x42

Tom J. Jones

Points Issued To:
Snickers Club: 1 (3 of 4)

ST#: AB123 TILL XXXX DR# 1 TRAN#1012040
Cash: 1 6/5/19 7:20:22 AM

Loyalty Program: Club CITGO
Card: Mobile ID
Acct # *****0952
Trace # 06/05/2019^07:36:49.000^109
Stan: 0033546844

C6830279x42

Tom J. Jones

Points Issued To:
Snickers Club: 2 (1 of 4)

Discount Earned:
Snickers Club: 1

ST#: AB123 TILL XXXX DR# 1 TRAN#1012040
Cash: 1 6/5/19 7:20:22 AM

Complete Installation Survey Club CITGO + Verifone

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Please fill out the survey for final program tracking.

myCITGOstore.com > Club CITGO > Training and Resources > Installation Survey

Full URL

<https://www.surveyanalytics.com/t/AlxLTZOolk>

Using the 2D Scanner

- If a customer does not enter their Alternate ID on the PIN Pad, the cashier can scan or manually enter the Mobile ID.
- Stores with 2D scanners will need to test to see if it can scan the Mobile ID. If not, they will need to program their scanner.

Program scanner for Mobile ID Requirements

- Scanner must be a 2D scanner.
- Contact your scanner provider unless you have instructions that were provided with scanner.
- If you have a Techquidation Datalogic scanner, contact Techquidation at 678-213-4094.



Important:

Age Verification Scanning Stores

- Scanners can only read one barcode at a time.

Example Configuration:

Barcodes not spaced apart



If your state ID's have barcodes in close proximity, it is not recommended to setup mobile ID scanning.

Example Configuration:

Barcodes spaced apart



If your state ID's have barcodes are not close together, you can setup your scanners.



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